

**To: All Members of the County Council  
All Chief Officers**

**From: Legal and Member  
Services**

**Ask For: Laura Shewfelt**

**Ext: 25452**

**My Ref:**

**Your Ref:**

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**HEALTH SCRUTINY COMMITTEE  
18 JUNE 2015**

**MINUTES**

**ATTENDANCE**

**MEMBERS OF THE COMMITTEE**

**COUNTY COUNCILLORS**

J R Barfoot, R H Beeching, E M Gordon (substitute for S A Batson), D Hart, D J Hewitt, S L C Johnston, S Quilty (Chairman), R G Tindall, C J White

**DISTRICT COUNCILLORS**

J Green (North Herts), M Gardner (Stevenage), B Gibbard (St Albans), F Guest (Dacorum), K Hastrick (Watford), G Nicolson (Broxbourne), N Symonds (East Herts), G Silver (Hertsmere), F Thomson (Welwyn Hatfield),

**Other Members In Attendance**

P A Ruffles, R I N Gordon, T Hone, C Wyatt-Lowe

**MINUTES**

The Minutes of the meeting of the Committee held on 25 March and 2 April 2015 were confirmed as a correct record and signed by the Chairman.

**PUBLIC PETITIONS (Standing Order C11)**

None

**PART 1 ('OPEN') BUSINESS**

	ACTION
<p><b>1. SCRUTINY OF HERTFORDSHIRE HEALTH ORGANISATION'S BUDGETS AND FRANCIS REVIEW FOLLOW UP AND FUTURE YEARS - FEEDBACK</b></p> <p>[Officer Contact: Charles Weir, Scrutiny Officer] (Tel: 01438 843630)</p>	
<p>1.1 The Committee received a report providing it with feedback on its scrutiny of Hertfordshire Health Organisations Budgets and Francis Review Follow Up and Future Years.</p>	
<p>1.2 Fifteen feedback forms had been returned and all stated that they wanted the process of scrutinising health organisations budgets and work related to the Francis report to continue in the same format next year. Overall the feedback was very positive. A number of improvements were suggested and these would be looked in detail at by the Scrutiny team in readiness for the 2016 scrutiny. In particular, Members discussed including the voluntary sector and it was felt that this might be best achieved via a questionnaire.</p>	
<p>1.3 The Committee also received details of Health Organisations' responses to the Committee's recommendations and the responses to requests for information that had been received at the time of agenda publication. Regarding Health checks, it was felt that insufficient data had been provided and it was requested that the Director of Public Health issue members with a more detailed briefing note. It was, however, noted that the aim of the Health check was to check cardio vascular risk as opposed to anything else. A number of other responses to requests for information were highlighted as being lacking in detail and it was agreed that Members would speak to the Scrutiny Officer outside of the meeting regarding any further information that they required.</p>	<p>Charles Weir / Jim McManus</p>
<p>1.4 The Committee discussed the recent Care Quality Commission's (CQC) inspection of West Hertfordshire Hospital Trust, its strategic review and the instability within the senior management team within the Trust. Once the outcomes of the CQCs inspection were known it might be necessary to undertake further scrutiny.</p>	

<b><u>Conclusions</u></b>	<b>ACTION</b>
The Committee:	
(i) Noted the feedback and agreed that the Head of Scrutiny and Scrutiny Officer be instructed to consider the suggestions for improvement for the 2016 and future years scrutinies, bearing in mind the comments made by the Committee.	Tom Hawkyard / Charles Weir
(ii) Noted that any outstanding information request responses would be circulated by email and that any queries should be directed to the Scrutiny Officer.	All
(iii) Noted that a scrutiny of the working of Section 136 in Hertfordshire had been added to the work programme, together with a review of Winter Resilience.	
<b>2. HEALTHWATCH GENERAL PRACTITIONER (GP) ACCESS UPDATE</b>	
Officer Contact: Charles Weir, Scrutiny Officer] (Tel: 01438 843630)	
2.1 The Committee was provided with an update on the GP access work that was taking place by Hertfordshire Healthwatch. Due to receiving many views and experiences from local people, particularly in the Stort Valley and Villages, regarding GP services, Healthwatch had decided to conduct a survey to find out more and establish the types of changes that might improve the situation.	
2.2 Members were reminded that the research had run over a 4 week period in May/June 2014 and involved 5 GP practices. The findings of this work were used to produce an individual practice report for each which included recommendations, together with a Public report which was launched in September 2014.	
2.3 A forum was planned to be held in September 2015, one year on from completion of the research to bring together NHS England, the CCG, local councillors and patient groups to discuss what challenges could be influenced locally and which are more systemic.	
2.4 It was noted that Herts Valley CCG was looking to use the model to do a similar study in the West of the County.	

<b>Conclusions</b>	<b>ACTION</b>
2.5 The Committee agreed that the Public Report from September 2014 would be circulated to all members of the Committee and requested that Healthwatch return to its meeting in Autumn 2015 with a further update on progress.	Charles Weir / Geoff Brown
<b>3. CONSULTATION ON A FUTURE MODEL FOR NHS 111 AND GP OUT OF HOURS SERVICES FOR CAMBRIDGESHIRE AND PETERBOROUGH CLINICAL COMMISSIONING GROUP PATIENTS REGISTERED AT ROYSTON PRACTICES</b>	
3.1 Representatives of Cambridgeshire and Peterborough Clinical Commissioning Group (CAPCCG) informed the Committee of the plans for engagement with patients registered at the three Royston GP practices with regard to 111 and GP Out of Hours services.	
3.2 Members heard that Royston patients were currently provided with NHS 111 and Out of Hours services by East and North Herts CCG, however, at the beginning of April 2015, the Royston clinicians, under the CATCH locality, approached CAPCCG about joining in with the procurement of a new service that was planned for the Cambridge and Peterborough area.	
3.3 The wider engagement process in Cambridge and Peterborough had finished in March 2015 but this had not included patients from the Royston practices. The Committee therefore heard detailed plans for the engagement process for Royston and the change of service proposed.	
<b>Conclusions</b>	
3.4 The Committee noted the update.	
<b>4. WEST HERTFORDSHIRE STRATEGIC REVIEW</b>	
4.1 The Committee received a further update on the progress regarding the west Hertfordshire Strategic review, including details of engagement that had taken place and its outcomes.	
4.2 It was reported that a significant amount of feedback had been received and that there was a strong sentiment that things must change. It was felt that a great deal could be done to improve health inequalities and to secure a better patient experience. Discharge from care was an area which had been highlighted and the need for care to be much more	

## ACTION

joined up. The projected resource constraints over the next 5 -10 years were considerable with an income gap of £256 million by 2019/20. More work was being undertaken to understand the financial challenges and implications and this would come back to the Committee at a later date. It was anticipated that in order to bridge this gap more people would need to be treated at home with fewer hospital admissions and by making a shift from treatment to prevention.

- 4.3 Members heard that in order to further develop the co-design process, three overarching themes had been identified that would underpin the development work. These were:

Population Prevention  
Integration  
Empowering People

- 4.4 During discussion, Members raised the issue of delayed discharges from Watford Hospital and anecdotal evidence they had received of the difficulties and frustrations experienced by patients and their families. Concern was expressed regarding the figure of 50% of beds being occupied by patients who should have been moved elsewhere. It was noted that Care Pathway Topic Group was scheduled for the end of the year, with Chris White as Chairman.

### Conclusion

- 4.5 The Committee noted that update and requested that a further report be brought to its meeting in Autumn 2015 with the proposed Case for Change and draft proposals for the future.

## 5. THE WORK PROGRAMME

Officer Contact: Charles Weir, Scrutiny Officer]  
(Tel: 01438 843630)

- 5.1 Members were asked to consider the Committee's Work Programme for the period 2015/16. Attention was drawn to the following Seminars:

Child Sexual Exploitation Seminar which was taking place on 15 July 2015,  
5 Year Forward View – October 2015  
Pharmacist – 11 November 2015

**Conclusions**

The Committee's Work Programme was noted.

**PART II ('CLOSED') BUSINESS**

There were no items of Part II (Confidential) business.

Kathryn Pettitt  
Chief Legal Officer

ACTION